

## **Terms and Conditions**

### **Important Information**

This page states the Terms and Conditions under which you may use the website [www.transcorphotels.com](http://www.transcorphotels.com) (referred to as the Site). Please read these Terms and Conditions carefully. If you do not accept the Terms and Conditions stated here, do not use the Site. Transcorp Hotels Plc reserves the right to revise the Terms and Conditions without notice to you. You as the viewer agree to read the Terms and Conditions before each use of the Site. As a repeat visitor to the Site, you may consider the Terms and Conditions binding on you upon successive visits/use.

### **Information on the Site**

This Site aims to provide commercial information to prospective and current clients. However, personal comments, opinions and views expressed on this Site are not necessarily a representation of the views of Transcorp Hotels Plc, its directors or its clients. Transcorp Hotels Plc is not responsible for any harm, loss, damage or expense incurred by any individual as a result either directly or indirectly of any information published on this Site. In using this Site, you acknowledge and agree that the terms and conditions set forth above are fundamental to the usage of the Site, and that the Site would not be provided to you in the absence of such terms and conditions.

### **User Interactions**

Generally, any communication which you transfer to the Site is considered to be non-confidential. Transcorp Hotels Plc will not guarantee the privacy or confidentiality of any information relating to the user uploaded onto the Site.

### **Disclaimer**

Transcorp Hotels Plc does not claim the Site will operate free of errors or that the Site and its servers are free of possibly harmful elements. Transcorp Hotels Plc, however, will not be liable for any loss, damage, harm or expense incurred by the user arising therefrom

### **Third Party Links**

The Site may contain links to third party Web Sites. These links are provided solely as a convenience to you. Transcorp Hotels Plc is not responsible for the content of linked third party websites and does not make any representations regarding the content or accuracy of materials on such third party websites. If you decide to access linked third-party websites, you do so at your own risk and in accordance with the prevailing terms and conditions and privacy policies of third party Sites.

## **General**

Any disputes, claims or proceedings arising out of or in any way relating to the Site or the materials thereon shall be governed by the laws of the Federal Republic of Nigeria. The Nigerian Courts shall have exclusive jurisdiction for the purpose of any proceedings arising out of or in any way relating to the materials or the Site. If any provision of the Terms and Conditions is found to be invalid by any court having competent jurisdiction, the invalidity of such provision shall not affect the validity of the remaining provisions of the Terms and Conditions, which shall remain in full force and effect. No waiver of any term of the Terms and Conditions shall be deemed a further or continuing waiver of such term or any other term. Transcorp Hotels Plc may at any time and without liability modify, suspend or discontinue the Site or any materials (or any part or specification thereof), with or without notice, for any technical, operational or commercial reasons. These Terms and Conditions constitute the entire agreement between you and Transcorp Hotels Plc with respect to the use of the Site.

## **Privacy Policy**

We at Transcorp Hotels Plc treat the privacy of our visitors with the highest importance. This policy details the measures we take to preserving and safe guarding your privacy when you visit or communicate with our Site or personnel. The Privacy Policy here has been approved and provided by our legal advisors. A detailed explanation of how we may store or otherwise use personal information about you is explained in this Privacy Policy. Regular updates of the Privacy Policy are completed, requiring you to check back on this Policy from time to time.

1 Information Collection Operation of this Site may require collection and processing of the following data:

1.1 Visit details to our Site or any resources used on our Site including but not limited to location and traffic data, weblogs or other communication information.

1.2 Information given to us when you contact us for any reason.

1.3 Data offered by filled out forms on our Site, like a registration or purchase.

## **2. Cookies**

Our advertisers and organisation may have the occasion to collect information with regards to your computer for our services. The information is gained in a statistical manner for our use or advertisers on our Site.

Data gathered will not identify you personally. It is strictly aggregate statistical data about our visitors and how they used our resources on the Site. No identifying personal information will be shared at any time via cookies.

Data gathering can be about general online use through a cookie file. When used, cookies are automatically placed in your hard drive where information transferred to your computer can be found. These cookies are designed to help us correct and improve our Site's services or products for you.

You may elect to decline all cookies via your computer. Every computer has the ability to decline file downloads like cookies. Your browser has an option to enable the declining of cookies. If you do decline cookie downloads you may be limited to certain areas of our Site, as there are parts of our Site that require cookies.

Any of our advertisers may also have a use for cookies. We are not responsible, nor do we have control of the cookies downloaded from advertisements. They are downloaded only if you click on the advertisement.

### **3. Your information and how it is used**

Primarily, we collect and store data about you to help us provide better service and products to you. The following are purposes we may use your information for:

3.1 At anytime you request information from us via a form or other electronic transmission we may use your information to fulfil that request relating to our services and products. We may also communicate with you on other products or services you may find of interest, only when consent has been provided.

3.2 Contracts we make with you create a commitment, which may require contact or use of your information.

3.3 We have the discretion to notify you of changes to our Site, products or services that could affect our service to you.

3.4 Information on products or services similar to those of an existing consumer purchase may be communicated to you. The information sent to you in a communication will be similar to the subject of a recent sale.

3.5 We may also use your information or allow a third party use of this data, to offer you information about unrelated products or services you may be interested in. We or third parties can only communicate if you have consented to such communication and data use.

3.6 New consumers can be contacted via our Site or by third parties only if consent has been granted, and only for those communications you have granted.

3.7 An opportunity for declining your consent is provided on our Site. Use this opportunity to withhold your details from us or third parties, regarding data we may collect.

3.8 Be aware we do not reveal identifiable information about you to our advertisers, though we may at times share statistical visitor information with our advertisers.

#### **4. Information Sharing**

4.1 If necessary, we may share personal information to our group members including such entities as subsidiaries, holding companies and their subsidiaries. Information is shared only when applicable.

4.2 Third party disclosure may be necessary in regards to personal information for purpose of:

4.2.1 A sale of our business or its assets, in full or part, to a third party; sharing.

4.2.2 A request to share and disclose data details by regulatory authorities, courts, administrative agencies, etc.

4.2.3 assisting in reducing credit risk and fraud protection.

#### **5. Third Party Links**

Links on our Site that belong to third parties may be found. These third parties websites have their Privacy Policy, which you agree to when you link to such site. You should read this third party policy. We do not accept claims of liability or responsibility in any way for these policies or links, as we have no way to control the third party sites.

#### **6. Accessing Information**

The Freedom of Information Act 2011 provides you with the right to access the information that we collect about you. Please note any demand for access may be subject to a fee which

covers our costs in providing you with the data requested. The contact information below needs to be used to request access about details we collect and store on you.

## **7. Contacting Us**

We welcome any queries, requests you may have regarding this Privacy Policy, or comments. Please feel free to contact us at [info@transcorhotels.com](mailto:info@transcorhotels.com).