



**CORPORATE
INFORMATION**

ABOUT TRANSCORP HOTELS

Transcorp Hotels Plc is the hospitality subsidiary of Transnational Corporation of Nigeria Plc. 'Transcorp', a diversified conglomerate with interests in the Power, Hospitality and Oil & Gas sectors.

Transcorp Hotels Plc aims to build Africa's choice hospitality assets, starting from Nigeria but building a strong footprint in high population cities across the West Africa region. As the pride and pearl of the Nigerian hospitality industry, with a multiple award-winning property in Abuja, the Transcorp Hilton Abuja; an equally award-winning destination hotel in Calabar, Transcorp Hotels Calabar and planned properties in both Lagos and Port Harcourt, Transcorp Hotels Plc continues to achieve excellence within the hospitality industry and develop strategies in the medium to long term that position the company as a key industry player on the continent. With over 15 local and international Awards won just in 2017 alone, Transcorp Hotels Plc continues to set the pace in hospitality excellence in Nigeria and on the Continent.

OUR PHILOSOPHY

"The future we all want for ourselves is one of our own making" – Tony O. Elumelu, CON

Our philosophy is based on the principle of Africapitalism, which posits that the private sector is the key to unlocking Africa's economic and social potential.

Africapitalism is a call to action for businesses to promote development in communities and nations they operate, which will ultimately help businesses become more profitable, provide a healthy and educated work force and create entrepreneurs who become suppliers and service providers.

HISTORY AND HERITAGE

- Transcorp Hotels Plc. was incorporated 12 th July 1994.
- The Company's name changed from Nicon Risk Management and Survey limited to NIRIMS-CO Properties Limited in May 1998
- The Company's name was also changed from NIRIMSCO Properties Limited to Transnational Hotels and Tourism Services Limited on 13 th June 2007.
- The Company's name was also changed from Transnational Hotels and Tourism Services Limited to Transnational Hotels and Tourism Services Plc on 23rd July 2014.
- The Company's name was also changed from Transnational Hotels and Tourism Services Plc to Transcorp Hotels Plc on 31st July 2014.
- Initial Public Offer - November 2014
- Listing on NSE as a quoted Company - January 2015

PURPOSE

"Through ownership of choice assets and provision of extraordinary service, Transcorp Hotels Plc is re-defining hospitality standards in the continent, while remaining truly and authentically African".

CORE VALUES

Our values drive us towards a common sense of purpose to create long lasting value for our stakeholders. These values which are deeply rooted in our employees are the bedrock of our business beliefs, practices, culture and philosophies that have been tested and proven over time to bring out the best in us.



CORPORATE GOALS



CHOICE ASSETS

- To ensure our hotels are among the top 5 in Africa in terms of sustainable profitability, revenue growth and increased market value
- To own and build world-class hotels in key African cities with contemporary leisure, business and conferencing facilities starting with Nigeria



EXTRAORDINARY SERVICE

- To constantly anticipate our guests and client needs and develop bespoke products and excellent services that meet their preferences
- To continuously improve the satisfaction of our guests and clients by creating unique and memorable experiences



REDEFINING HOSPITALITY STANDARDS IN THE CONTINENT

- To sustain our reputation as an award winning brand in Africa.
- To reflect the rich African culture in our hospitality, décor, leisure and entertainment
- To innovate a variety of African culinary offerings while providing quality continental cuisines



REMAINING TRULY AND AUTHENTICALLY AFRICAN

- To create an exciting and aesthetically stimulating “home away from home” experience for our guests and clients.

2 BRANDS, 1 VISION

With hospitality experience spanning over 30 decades, Transcorp Hotels brands are individually distinctive and collectively powerful. Our growing portfolio of award winning and innovative brands are paving the way for superior guest experience across our key locations.

TRANSCORP HILTON ABUJA

Transcorp Hilton Abuja is one of the largest hotels in Sub Saharan Africa, with 670 rooms, providing 5-star hospitality, leisure and entertainment facilities targeted at individuals and corporate bodies with a taste for luxury and upscale products.

The hotel has 10 floors for guest room accommodation, 2 mezzanine floors for meeting rooms, offices, and the ground floor with shops, main swimming pool, main lobby, reception, pastry corner, Zuma Grill, Bukka and Oriental restaurants. The hotel also has a one-storey congress centre attached to the hotel by a covered walkway, designed to seat a capacity



Transcorp Hilton, Abuja

of 1200 theatre style.

The hotel runs efficiently, operating like a small city with its own water works, security, fire detection and firefighting systems, engineering and automobile workshop, plant nursery, medical clinic as well as powerful systems to manage waste disposal, transportation and power generation.

The 670 rooms include the 104 executive floor rooms and suites. The hotel room facilities include private bath, individually controlled air-conditioning, mini bar, direct telephones with voice mail, radio, interactive and satellite TV, electronic in-room safe, tea/cof-

fee making facilities, high speed internet access, non-smoking rooms, and rooms for people with special needs.

The hotel provides a large selection of recreational activities, such as 3 Tennis Courts, 3 Air-conditioned Squash Court with glass back, Basket all and Volleyball Court, Mini – Golf Course, Children's Playground, Fitness Center equipped with modern cardio and strength training equipment, hexagonal outdoor swimming pool and children wading pool, badminton and aerobics studio.

Other hotel services include shopping arcade, medical clinic and dentist parking facilities, babysitting services (on request) simultaneous translation, express laundry and dry-cleaning services, beauty salon, currently, international and local airline desks, Nigeria Handicraft village and casino.

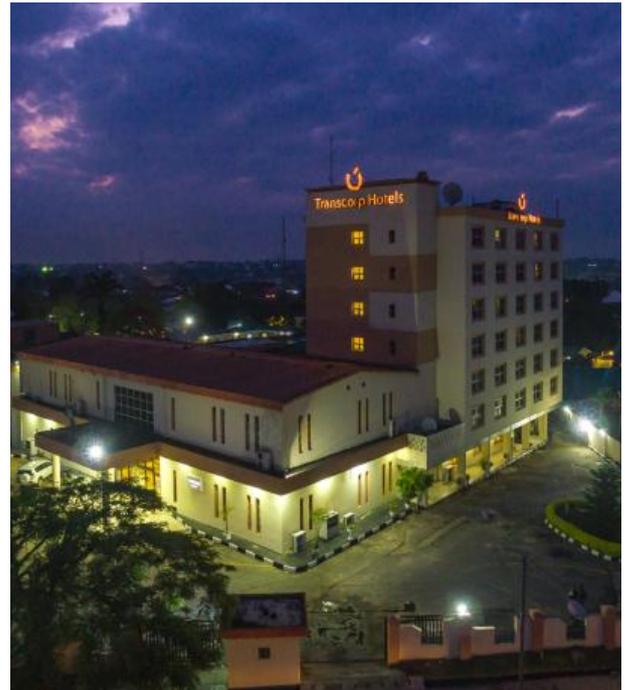
Transcorp Hilton Abuja is a member of the Hilton family of brands, one of the best-known hotel brands in the world. For more than 90 years, the Hilton brand has been synonymous with excellence in the hospitality industry and, in line with its excellent pedigree Transcorp Hilton Abuja has remained a leader within Sub Sharan Africa for three decades.

TRANSCORP HILTON CALABAR

With a fresh, relaxed, contemporary style inspired by the scenic beauty of Calabar, Transcorp Hotels Calabar remains the city's most welcoming hotel- a reputation built over 42 years ago

The property is conveniently located in the heart of Cross River's capital city, Calabar and places you central to everything from your business clients to numerous tourist attractions.

Over the years, Transcorp Hotels Calabar has established a name for itself as Calabar's premier destination hotel, providing 3-star hospitality services to guests, while reflecting



Transcorp Hotels, Calabar

the rich culture and history of the region, creating unforgettable experiences for discerning travellers.

The hotel has 130 rooms and suites are tastefully designed and carefully fitted for a comfortable business and recreational experience. The rooms range from classic, to executive suites and pool side chalets. The ambience of our property makes Transcorp Hotels the perfect getaway for business and leisure travellers

As industry leaders in the hospitality sector, the hotel offers an array of venues that lend themselves perfectly for a variety of occasions. Transcorp Hotels Calabar, prides itself in offering custom-crafted conferencing, events and recreational facilities to delight customers. Other facilities within the hotel include swimming pool, fine dining, 24-hour room service, a fitness centre, laundry services, complimentary airport pick-up, complimentary Wi-Fi in all guest rooms and guest discounts with local merchants.

transcorp Hotels

www.transcorphotelsplc.com

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